



Regroup's Polling Features

MEET THE NEXT-GENERATION POLLING CAPABILITIES

Regroup's polling capabilities facilitate greater information-sharing to increase situational intelligence for better and informed decision making. Regroup's polling will allow a free form response for recipients to also provide additional context. Recipients that responded can then provide context.

Polling capabilities can be leveraged to gather on-the-scene reports during disruptive events, determine employee shift or overtime availability to meet urgent and routine staffing needs, along with a host of other uses to improve business continuity and disaster recovery strategies, as well as daily operations.

Sent May-01-23 07:13AM EDT via [icons]

Message Details Replies **Reports**

Report Type: Responsive Alert

Responsive Alerts
Select a block to view responses report

Responses

- Yes 602 (86%)
- No 56 (8%)
- No Response 42 (6%)

Replies

- All Recipients (700)
- Anna Hyche (AH) May-01-23 09:19AM No ✓ Unresponded
- Ray Almanza (RA) May-01-23 07:50AM Yes ✓ Unresponded
- Jeff Brainard (JB) May-01-23 07:17AM Yes ✓ Unresponded
- carolina taborda (CT) May-01-23 07:16AM No

THE CHALLENGE

Organizations and admins need reliable and easy-to-use polling solutions to capture data and feedback quickly, regularly and accurately.

Capturing information from team members during evacuations or hurricanes, allows organizations to determine how many employees can report to work. This insight is crucial for assessing business continuity.

THE SOLUTION

Leverage Regroup's Polling features with customizable options and easy, accurate reporting.

Admins can launch a poll and receive an interactive two-way response to capture a snapshot and engage with employees that need assistance.

Customizable, Reliable and Convenient

Gather the information you need easily.

FULLY CUSTOMIZABLE POLLING

Easily create polls with title recipients, sender profiles, introduction message, your poll and more.

AUTOMATED FOLLOW-UPS

Trigger automated follow-ups to ensure critical communications are acknowledged and acted upon, confirming message receipt and streamlining emergency responses.

MANY OPTIONS FOR PROVIDING A RESPONSE

Recipients may respond through email, sms, link, app or via phone call.

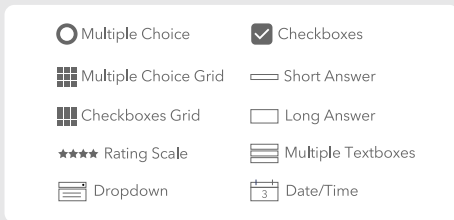
ACCURATE REPORTING OF YOUR POLLS

Get detailed reports of all your polls including responses, recipient count for each response, no response count, visualizations and other data.

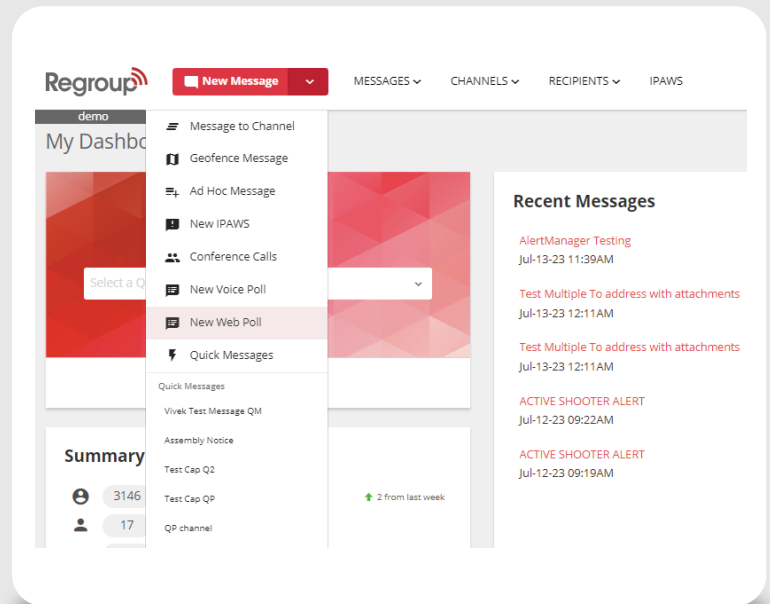
Surveys

Enables you to send multiple questions to recipients and record their responses. We provide multiple customization options with question types, the appearance of questions, and response methods.

- Use predefined survey templates to send multiple messages with same structure.
- You can configure 10 different types of answering methods to conduct your surveys. They are as follows:



- Multiple choice answers available. You can use it with 'None of the Above', 'Other', or a specific text box to enter custom responses.
- If the end-user tries to submit the survey without a response, the system throws an error below the question "Select an answer to submit the survey".
- There's no character limit.
- You can add images to the questionnaire.
- The Rating Scale option enables your users to select a rating per the scale you provide.
- When the Rating Scale is selected, the admin can choose from 1 to 10 on the dropdown.
- We provide comprehensive report for the surveys.
- We provide a URL that users can open in a browser to enter their survey responses.



Voice Polling

Use voice polling to send voice messages to recipients to poll their responses as audio clips or phone key entries. With the call-back feature, they can complete the poll when they can.

- You can determine how the recipients register their responses. If a recipient cannot respond to the voice poll on the first attempt, they can call back later, authenticate their identity with a unique pin or phone number, and listen to the last voice poll. With the call-back feature, they can complete the poll when they can.
- Two ways to send the introduction message are:
 - Text to Speech (TTS): send a text message to deliver as a voice call.
 - Use a predefined message template
 - We enhanced the voice poll response CSV with more fields such as voice poll ID, users' unique details, recorded responses, and their response key entry. You can use API to fetch the voice poll response CS.



Since 2006, Regroup Mass Notification has provided a cloud-based, multi-channel mass notification platform for emergency and routine applications. Serving the educational community, enterprise, manufacturing, finance and government, Regroup's continual pursuit of excellence has made it the most trusted name in mass notification and a leading-edge provider of smart communication solutions for clients throughout North America.